# Welcome to our Privacy Policy!

# Your privacy is critically important to us.

Anne Plaisance is located at:

Anne Plaisance 73 Rolling Lane Weston, MA, 02493, USA Plaisance4art@gmail.com

It is Anne Plaisance's policy to respect your privacy regarding any information we may collect while operating our website. This Privacy Policy applies to www.anneplaisance.com (hereinafter, "us", "we", or "www.anneplaisance.com"). We respect your privacy and are committed to protecting personally identifiable information you may provide us through the Website. We have adopted this privacy policy ("Privacy Policy") to explain what information may be collected on our Website, how we use this information, and under what circumstances we may disclose the information to third parties. This Privacy Policy applies only to information we collect through the Website and does not apply to our collection of information from other sources.

This Privacy Policy, together with the Terms and conditions posted on our Website, set forth the general rules and policies governing your use of our Website. Depending on your activities when visiting our Website, you may be required to agree to additional terms and conditions.

#### Website Visitors

Like most website operators, Anne Plaisance collects non-personally-identifying information of the sort that web browsers and servers typically make available, such as the browser type, language preference, referring site, and the date and time of each visitor request. Anne Plaisance's purpose in collecting non-personally identifying information is to better understand how Anne Plaisance's visitors use its website. From time to time, Anne Plaisance may release non-personally-identifying information in the aggregate, e.g., by publishing a report on trends in the usage of its website.

Anne Plaisance also collects potentially personally-identifying information like Internet Protocol (IP) addresses for logged in users and for users leaving comments on http://www.anneplaisance.com blog posts. Anne Plaisance only discloses logged in user and commenter IP addresses under the same circumstances that it uses and discloses personally-identifying information as described below.

## Gathering of Personally-Identifying Information

Certain visitors to Anne Plaisance's websites choose to interact with Anne Plaisance in ways that require Anne Plaisance to gather personally-identifying information. The amount and type of information that Anne Plaisance gathers depends on the nature of the interaction. For example, we ask visitors who sign up for a blog at http://www.anneplaisance.com to provide a username and email address.

# Security

The security of your Personal Information is important to us, but remember that no method of transmission over the Internet, or method of electronic storage is 100% secure. While we strive to use commercially acceptable means to protect your Personal Information, we cannot guarantee its absolute security.

## Advertisements

Ads appearing on our website may be delivered to users by advertising partners, who may set cookies. These cookies allow the ad server to recognize your computer each time they send you an online advertisement to compile information about you or others who use your computer. This information allows ad networks to, among other things, deliver targeted advertisements that they believe will be of most interest to you. This Privacy Policy covers the use of cookies by Anne Plaisance and does not cover the use of cookies by any advertisers.

## Links To External Sites

Our Service may contain links to external sites that are not operated by us. If you click on a third party link, you will be directed to that third party's site. We strongly advise you to review the Privacy Policy and terms and conditions of every site you visit. We have no control over, and assume no responsibility for the content, privacy policies or practices of any third party sites, products or services.

## www.anneplaisance.com uses Google AdWords for remarketing

www.anneplaisance.com uses the remarketing services to advertise on third party websites (including Google) to previous visitors to our site. It could mean that we advertise to previous visitors who haven't completed a task on our site, for example using the contact form to make an enquiry. This could be in the form of an advertisement on the Google search results page, or a site in the Google Display Network. Third-party vendors, including Google, use cookies to serve ads based on someone's past visits. Of course, any data collected will be used in accordance with our own privacy policy and Google's privacy policy. You can set preferences for how Google advertises to you using the Google Ad Preferences page, and if you want to you can opt out of interest-based advertising entirely by cookie settings or permanently using a browser plugin.

# Protection of Certain Personally-Identifying Information

Anne Plaisance discloses potentially personally-identifying and personally-identifying information only to those of its employees, contractors and affiliated organizations that (i) need to know that information in order to process it on Anne Plaisance's behalf or to provide services available at Anne Plaisance's website, and (ii) that have agreed not to disclose it to others. Some of those employees, contractors and affiliated organizations may be located outside of your home country; by using Anne Plaisance's website, you consent to the transfer of such information to them. Anne Plaisance will not rent or sell potentially personally-identifying and personallyidentifying information to anyone. Other than to its employees, contractors and affiliated organizations, as described above, Anne Plaisance discloses potentially personally-identifying and personally-identifying information only in response to a subpoena, court order or other governmental request, or when Anne Plaisance believes in good faith that disclosure is reasonably necessary to protect the property or rights of Anne Plaisance, third parties or the public at large. If you are a registered user of http://www.anneplaisance.com and have supplied your email address. Anne Plaisance may occasionally send you an email to tell you about new features, solicit your feedback, or just keep you up to date with what's going on with Anne Plaisance and our products. We primarily use our blog to communicate this type of information, so we expect to keep this type of email to a minimum. If you send us a request (for example via a support email or via one of our feedback mechanisms), we reserve the right to publish it in order to help us clarify or respond to your request or to help us support other users. Anne Plaisance takes all measures reasonably necessary to protect against the unauthorized access, use, alteration or destruction of potentially personally-identifying and personally-identifying information.

# Aggregated Statistics

Anne Plaisance may collect statistics about the behavior of visitors to its website. Anne Plaisance may display this information publicly or provide it to others. However, Anne Plaisance does not disclose your personally-identifying information.

# Affiliate Disclosure

This site uses affiliate links and does earn a commission from certain links. This does not affect your purchases or the price you may pay.

# Cookies

To enrich and perfect your online experience, Anne Plaisance uses "Cookies", similar technologies and services provided by others to display personalized content, appropriate advertising and store your preferences on your computer.

A cookie is a string of information that a website stores on a visitor's computer, and that the visitor's browser provides to the website each time the visitor returns. Anne Plaisance uses cookies to help Anne Plaisance identify and track visitors, their usage of http://www.anneplaisance.com, and their website access preferences. Anne Plaisance visitors who do not wish to have cookies placed on their computers should set their browsers to refuse cookies before using Anne

Plaisance's websites, with the drawback that certain features of Anne Plaisance's websites may not function properly without the aid of cookies.

By continuing to navigate our website without changing your cookie settings, you hereby acknowledge and agree to Anne Plaisance's use of cookies.

#### E-commerce

Those who engage in transactions with Anne Plaisance – by purchasing Anne Plaisance's services or products, are asked to provide additional information, including as necessary the personal and financial information required to process those transactions. In each case, Anne Plaisance collects such information only insofar as is necessary or appropriate to fulfill the purpose of the visitor's interaction with Anne Plaisance. Anne Plaisance does not disclose personally-identifying information other than as described below. And visitors can always refuse to supply personally-identifying information, with the caveat that it may prevent them from engaging in certain website-related activities.

## Privacy Policy Changes

Although most changes are likely to be minor, Anne Plaisance may change its Privacy Policy from time to time, and in Anne Plaisance's sole discretion. Anne Plaisance encourages visitors to frequently check this page for any changes to its Privacy Policy. Your continued use of this site after any change in this Privacy Policy will constitute your acceptance of such change.

#### Shipping Policy

Thank you for visiting and shopping at www.anneplaisance.com. Following are the terms and conditions that constitute our Shipping Policy.

#### **Domestic Shipping Policy**

#### Shipment processing time

All orders are processed within 3-5 business days. Orders are not shipped or delivered on weekends or holidays.

If we are experiencing a high volume of orders, shipments may be delayed by a few days. Please allow additional days in transit for delivery. If there will be a significant delay in shipment of your order, we will contact you via email or telephone.

## Shipping rates & delivery estimates

Shipping charges for your order will be calculated and displayed at checkout. Delivery delays can occasionally occur.

## Shipment to P.O. boxes or APO/FPO addresses

www.anneplaisance.com ships to addresses within the U.S., U.S. Territories, and APO/FPO/DPO addresses.

## Shipment confirmation & Order tracking

You will receive a Shipment Confirmation email once your order has shipped containing your tracking number(s). The tracking number will be active within 24 hours.

## **Customs, Duties and Taxes**

www.anneplaisance is not responsible for any customs and taxes applied to your order. All fees imposed during or after shipping are the responsibility of the customer (tariffs, taxes, etc.).

#### Damages

www.anneplaisance is not liable for any products damaged or lost during shipping. If you received your order damaged, please contact the shipment carrier to file a claim.

Please save all packaging materials and damaged goods before filing a claim.

International Shipping Policy

We currently ship outside the U.S.

Return & Refund Policy

Thanks for shopping at www.anneplaisance.com

If you are not entirely satisfied with your purchase, we're here to help.

## What if I just don't like it?

It's simple: If you don't love it, return it.

We are committed to quality products and your satisfaction is 100% guaranteed.

## **Return Policy**

If you are not satisfied with any item, you have 30 calendar days to return it, from the date you received it.

To be eligible for a return, your item must be unused and in the same condition that you received it.

Your item must be in the original packaging.

Your item needs to have the receipt or proof of purchase.

# Refunds

Once we receive your item, we will inspect it and notify you that we have received your returned item. We will immediately notify you on the status of your claim after inspecting the item. Presently, we cannot proceed with refunds but can replace your returned item with a similar item of your choice (with a similar value), or give you a credit for future available items on www.anneplaisance.com.